



NMIA Airports Limited (NMIAL) invites applications from qualified persons for the position of:

## **CHIEF OPERATIONS OFFICER**

### **Minimum Qualifications & Experience**

This position requires:

1. Master's degree in operations management, engineering, public administration, airport management
2. Seven (7) years experience in a similar environment with at least (5) years at the senior management level
3. Sound knowledge of airport operations
4. Executive-level experience at the Board level
5. Experience in risk management and strategic analytical thinking
6. Experience in developing policy, procedures and implementation
7. Training in aviation management; and crisis management in airport operations.
8. Knowledge of bilateral agreements relative to local and international airports and airlines
9. Sound knowledge of international and local aviation rules and regulations
10. Sound experience in management practices and negotiations

### **Scope of Responsibility**

This senior position provides direct and continual coordination among the Airport Operations Centre, Aviation Security, Safety and Emergency Response to ensure safe, secure, effective and efficient operations, planning, resource management, and customer services for NMIAL, IFIA and the domestic aerodromes. The position is responsible for ensuring that resources are efficiently transformed into services that meet ICAO requirements, the expectations of passengers, staff, concessionaires, and other allied service providers at the airport and generating returns comparable with other airports being used as benchmarks. The incumbent is required to undertake airport planning and development to ensure safe and secure airport infrastructure and facilities.

This incumbent's job has greatest impact on users' perception: passenger and airport service providers give the airport increasingly favourable rating for service; the relevant local and international standards institutions give it favourable rating for security and safety practices; and staff morale continues to be high. The CEO and the Board also expect that operations/project reports and analyses as well as responses to local and international regulatory bodies are produced on a timely basis. Additionally, the incumbent will play a significant role in the privatization of the Norman Manley International Airport through the public-private partnership arrangement.

The position requires an individual with a high level of professionalism and outstanding business judgment with an innovative approach to airport management in support of NMIAL's strategic business objectives.

Applications with résumés should be submitted no later than 2017 June 25<sup>th</sup> to:

**The Senior Director, Human Resources Management & Administration  
2<sup>nd</sup> Floor, Tower Block; Norman Manley International Airport, Palisadoes;**

**[hrd@aaaj.com.jm](mailto:hrd@aaaj.com.jm)**

**Thank you for your interest but only short listed persons will be contacted.**