

GET YOUR BOARDING PASS **FAST**

Use the "EZ" Kiosk and check yourself in!

Airlines supported as at July 2008



6 EASY STEPS TO CHECK-IN EASY!



EZ
CHECK
IN

- 1 SELECT AIRLINE
- 2 ENTER METHOD OF IDENTIFICATION
- 3 CONFIRM FLIGHT AND PASSENGER DETAILS
- 4 ENTER NUMBER OF BAGS BEING CHECKED IN
- 5 CHOOSE YOUR SEAT(S)
- 6 PRINT BOARDING PASS AND ENJOY THE FLIGHT

(Remember after using EZ Check In take bags to EZ Check In / Web Check In / Fast Bag Drop counter for your airline)

EZ Check-In is a new self-service check-in feature offered by Norman Manley International Airport which reduces time normally spent in airport check-in lines. **EZ Check-In** machines are located in the Ticketing Concourse of the Airport Terminal.

How does EZ Check-In work?

- You must have a machine readable form of identification; passport, credit card or frequent flyer number
- Enter into machine
- Select a few easy options on the screen
- You are checked in!

You can check yourself, family members, travelling companions, choose seats and check luggage without joining the queue!

* The EZ Terminal will not allow passengers to check their luggage. It will allow passengers to specify the quantity of bags to be checked in.

*Passengers with bags to be checked must proceed to appropriately identified counters for their airlines to have their bags weighed, tagged and checked onto their flight.

Frequently Asked Questions

- 1) **Can I check my luggage onto the aircraft?**
After check-in via the EZ Check-In machines, passengers will be required to take their bags to specially marked EZ Check-In/Web Check-In counters. Airline agents will then weigh and tag your bags.
- 2) **Do I pay for this service?**
The cost is already included in airport fees.
- 3) **What documents do I need to use the EZ Check-In machine?**
A "machine readable" form of identification such as your passport, debit/credit card or your frequent flyer number for the airline on which you are traveling. You may be required to enter information regarding where you presently live and the address that you will be staying while overseas.
- 4) **How do I know if my passport is machine readable?**
A machine readable passport (MRP) is a passport where the data on the identity page is encoded in optical character recognition (OCR) format as specified by the International Civil Aviation Organisation (ICAO). For Jamaican nationals, new machine readable passports were issued as of September 3, 2001.

5) How long does the process take?

The average time taken to complete the check-in process is 2-4 minutes per passenger.

6) How long before my flight can I use EZ Check-In?

As much as 24 hours to as little as 60 minutes before scheduled departure time of flight.

7) Can EZ Check-In be used for intra-island flights?

Yes, between Kingston and Montego Bay.

The following persons will require agent assistance at the check-in counter and will not be able to use the EZ Check in service:

- Passengers:
- Requiring medical assistance
 - With unconfirmed or fully open tickets
 - Wait-listed or traveling on stand-by
 - Without machine readable forms of identification
 - Flying on an unsupported airline

For further information on EZ Check-In, please contact us at:



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